

CLOUD

How to Grant SsynoForce Delegate Access to Your GoDaddy Account

GoDaddy Delegate Access lets SsynoForce manage supported domains, DNS, hosting, and related services without needing the client's password or MFA codes. The client keeps ownership and control of the account, can revoke access at any time, and should use delegate access instead of emailing credentials whenever possible.

How to Grant SsynoForce Delegate Access to Your GoDaddy Account

GoDaddy Delegate Access allows SsynoForce to manage your domains, DNS, hosting, and other supported GoDaddy products without requiring your GoDaddy password or MFA codes.

Your account credentials, payment methods, and GoDaddy password remain private.

Recommended Method: Approve a SsynoForce Access Request

SsynoForce can send you a delegate access request directly from GoDaddy.

When you receive the GoDaddy email:

1. Open the email from GoDaddy requesting account access.
2. Click **Log In & Grant Access**.
3. Sign in to your GoDaddy account normally, including MFA if prompted.
4. Review the access request.
5. Click **Confirm Access**.

Once confirmed, SsynoForce will be able to access the approved GoDaddy products through our own GoDaddy account without needing your password or MFA code.

Alternative: Invite SsynoForce Manually

If SsynoForce has provided you with the email address to use for delegation:

1. Sign in to your GoDaddy account.
2. Open the **Delegate Access** section.
3. Under **People who can access my account**, click **Invite to Access**.
4. Enter the name and email address provided by SsynoForce.

5. Select the requested access level.
6. Send the invitation.

For most SynoForce management work, select:

Products & Domains

This allows us to manage supported products and domains without giving us purchasing access to your stored payment method.

What Delegate Access Allows

Depending on the permission level granted, SynoForce can manage supported GoDaddy services such as:

- Domains
- DNS
- Website hosting
- Managed WordPress
- Microsoft 365 services purchased through GoDaddy
- Other supported GoDaddy products

SynoForce cannot view or change your GoDaddy password, Support PIN, or stored payment information.

You can change or remove our access at any time from the **Delegate Access** section of your GoDaddy account.

Important

Please do not disable MFA or send your GoDaddy password by email when delegate access is available.

If credentials must be shared for another service that does not support delegation, please use the SynoForce One-Time Secret tool:

<https://synoforce.com/user-tools/one-time-secret>